

Audubon Zoo
Summer Camp 2021
Family Manual

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This family manual is filled with important information for your Audubon Summer Camp experience. Please read all materials carefully. If you have any questions that are not answered in this manual, please feel free to contact us. We can't wait to share our camp with you!

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About Us

Audubon Zoo Summer Camp is dedicated to cultivating curiosity, inspiring hope, and instilling a feeling of positive empowerment in each of our campers. During Zoo Camp, we spark inspiration by playing, exploring, and protecting nature together with our campers. Each camp day is filled with outdoor and informal learning time, animal encounters, scientific investigations, arts and crafts, and more! Campers will enjoy all that nature has to offer and spend each day learning about our animals and conservation.

Camp Philosophy

Audubon Camp is a fun-filled exploration of nature with hands-on experiences that inspire campers to become stewards of wildlife and wild places.

Camp Session Themes:

Session One: *Swamp Romp!*

Campers romp through the Zoo's Louisiana Swamp to discover the bugs, bears, alligators, and other animals that live in the wetlands.

May 31 - June 4 8-10 years

June 7 - June 11 6-8 years

June 14 - June 18 4-6 years

Session Two: *Savanna Safari!*

Campers adventure into the Zoo's African Savanna to learn about the animals, grassland habitats, and how to protect this ecosystem.

June 21 - June 25 8-10 years

June 28 - July 2 6-8 years

July 12 - July 16 4-6 years

Session Three: *Jungle Journey!*

Campers journey into the Zoo's Jaguar Jungle to learn about the rainforest and why this ecosystem is important for both humans and animals.

July 19 - July 23 8-10 years

July 26 - July 30 6-8 years

August 2 - August 6 4-6 years

Sample Schedule

The schedule is only a sample to demonstrate the potential activities and the flow of a typical day at camp. All schedules are weather- and animal-dependent. Additional activities during the week will include animal encounters, art activities, and animal keeper presentations.

Times	Sample Activity
8:45-9:15 a.m.	Camper Drop Off
9:15-9:30 a.m.	Group Rules & Expectations
9:30-10:30 a.m.	Guided Exploration of Zoo

10:30-11:30 a.m.	Theme Activity (STEAM)
11:30 a.m. - 12:00 p.m.	Lunch
12:00-1:00 p.m.	Outdoor Games & Active Play
1:00-1:30 p.m.	Classroom Centers
1:30-2:00 p.m.	Ambassador Animal Encounter
2:00- 2:30 p.m.	Conservation Hero Activity/Discussion
2:30-2:45 p.m.	Pack Up for Dismissal
2:45= 3:15 p.m.	Camper Pick Up

What to Bring/Wear to Camp

Every day your child must bring/wear the following items to camp:

- Camp shirt
- Closed-toe shoes that do not slip off
- Two face masks
- Reusable Water Bottle
- A backpack/tote bag
- A complete change of clothing
- Lunch with plenty of snacks
- Sunscreen

Staff Information

Jamie Orth | Administrative Coordinator | Acting Camp Coordinator

- *Office:* (504) 913-0254 | *Email:* zooedadmin@auduboninstitute.org
- *Office Hours:* Monday through Friday, 8 a.m. to 4 p.m.
- Contact Jamie with all your questions or concerns about the Audubon Summer Camp experience from payment to safety protocols to what campers should bring and wear.

Amanda Fyfe | Zoo Education Manager | Acting Camp Manager

- *Office:* (504) 212-5472 | *Email:* afyfe@auduboninstitute.org
- *Office Hours:* Tuesday through Saturday, 8 a.m. to 4 p.m.
- Contact Amanda with questions about the Audubon Summer Camp Counselor in Training (CIT) program.

Llewellyn Everage | Director of Education | Acting Camp Director

- *Office:* (504) 212-5286 | *Email:* leverage@auduboninstitute.org
- *Office Hours:* Monday through Friday, 8 a.m. to 4 p.m.
- Contact Llewellyn with questions or concerns that cannot be addressed by the Camp Coordinator.

Audubon Summer Camp Policies

Audubon Nature Institute's staff are dedicated to providing your child with the best camp experience possible as we play in, explore, and protect nature together. Your camper is important to you, to us, and to the future of this planet. If you have any questions or concerns about Audubon's Summer Camp Policies or your camper's Zoo Camp experience, we want to hear from you. By working together with you to create a safe, predictable, and positive camp experience for your child, we can create lifelong memories, inspiration, and empowerment.

Allergies & Medical Needs

Audubon Nature Institute does **NOT** administer medication to children, nor does it permit medication (over the counter nor prescription) at camp except for emergency medications such as prescribed epi-pens and inhalers. Emergency medications may stay in the possession of the camp participant and may be self-administered by the camp participant. Notification of the potential need for emergency medication is required on or before the first day of camp. To ensure a positive experience for all campers, it is imperative that you notify us of any special needs, medical conditions, or sensitivities your child experiences. Audubon Nature Institute cannot accommodate all needs, nor can we provide one-on-one full-time care for any camp participant. If a camp participant requires an on-site full-time caregiver, prior notification and approval is required. Audubon Nature Institute will accommodate such needs to the best of our ability.

Regarding any medical needs related to Covid-19, see Audubon Summer Camp's [COVID-19 Safety Protocols](#).

Allergies

Audubon Camp staff must be notified of any camper allergies or dietary restrictions. If your child has allergies or dietary restrictions, please send your own snack each day in addition to lunch. In most instances, Audubon Summer Camps do not place restrictions on the types of food that can be sent to camp. However, if a high number of participants scheduled to attend a week of camp have severe food allergies, guardians may be asked in advance to refrain from sending the item in question for that week. We appreciate your understanding of these requests.

Sunscreen and Insect Repellent

Given the outdoor camp environment, sunscreen and insect repellent are important for the protection of the camp participant. Audubon Nature Institute requests permission to apply sunscreen and bug repellent to the camp participant. If no sunscreen is provided by the camper family, we will administer from our supply of sunscreen and/or insect repellent as necessary.

Illnesses

We encourage guardians to be on alert for signs of illness in their child and to keep them home when they are sick. Audubon Summer Camp reserves the right to refuse entry to any camp if a child is exhibiting symptoms listed below. In the event a camper becomes ill, camp staff will notify the registering parent/guardian, followed by those listed as emergency contacts. For the wellbeing of your camper and the safety of other campers in our program, if your child shows any of the following symptoms, you will be asked to pick up your child immediately.

- Fever of 100° or more
- Severe/persistent coughing
- Vomiting
- Sore throat
- Severe headache
- Lice
- Ringworm
- Pink eye
- Other contagious illnesses or symptoms

A doctor's note must be provided before campers with signs of any contagious illness may return to camp.

For additional information regarding illness related to Covid-19, see Audubon Summer Camp's [Covid-19 Safety Protocols](#).

Vaccinations

Audubon Nature Institute encourages all camp participants to be up to date on recommended vaccinations. We understand, however, that some minors are unable to be vaccinated or guardians have opted not to have their child vaccinated. If a medical condition outbreak occurs, Audubon Nature Institute will notify camp participants' parents/guardians and you will be required to bring proof of immunization of the diseases your minor child has been vaccinated against before your minor child will be allowed to return to or attend the Audubon Summer Camp Program. If an outbreak occurs and your minor child is not up to date with his/her vaccines, your minor child will not be allowed to attend the Audubon Summer Camp Program during the outbreak of the disease your minor child has not been vaccinated against, and no refund will be provided.

This policy does not apply to the Covid-19 vaccine. See Audubon Camp [Covid-19 Safety Protocols](#) for more details

Attendance

Absent Campers

If your child will be absent, please email or call as soon as possible. There are no refunds or make-up days for days missed.

Family Members on Grounds

For the safety and well-being of all our campers, Audubon Camp Instructors will keep their camp groups together throughout the day and will not allow any outside visitors. It is important for each camp group to enjoy an uninterrupted day at camp, and a visit from guardians and/or loved ones will disrupt the camp curriculum.

We value and encourage family engagement in the camp experience. Grown-ups will receive a daily flyer from their camper at dismissal with a summary of the day and some questions to encourage your camper to share what they learned!

Audubon Nature Institute employees are asked to limit, and if possible, avoid contact with their children who attend Audubon Summer Camp. This includes lunchtime: please do not bring your camper lunch (especially from Audubon Concessions) or plan to eat lunch with them. This will ensure fair treatment and attention for all campers.

Cash-Free Camp

Audubon Zoo Summer Camp is cash free. If you need to purchase extra shirts, payment will be made by credit or debit card. All major credit cards are accepted. Contact zoedadmin@auduboninstitute.org to discuss purchasing your additional shirts or other branded camp souvenirs.

If you are interested in registering for an additional week of Audubon Zoo Camp, please check our website for availability and to register online.

COVID-19 Safety Protocols

As we strive to provide the highest quality and safest camp experience possible, the Audubon Education and Volunteer Resources Department has created a smaller-format, more personalized summer camp experience.

Additionally, we have updated or added safety policies and procedures to reflect current public health mitigation strategies, including:

- Small group “pods” with separate classrooms, instructors, and supplies to limit or eliminate cross-pod camper interactions
- Modified drop-off and pick-up procedures
- Routine cleaning and disinfecting practices
- Daily temperature screenings and symptom monitoring for both campers and staff
- Required face coverings for both campers and staff

Daily Health Checks

All campers are required to have their temperatures checked prior to entering camp grounds each day. No camper with a temperature of 100.4°F or higher will be allowed to attend camp until they have fulfilled our “Return-to-Camp” requirements.

We encourage parents to be on alert for signs of illness in their child and to keep them home from camp when they are sick. Any camper who arrives to camp with possible COVID-related symptoms, or who becomes symptomatic during the camp day, will be assessed by an Audubon First Responder and sent home. These symptoms include:

- Fever (100.4°F +)/feeling feverish
- New loss of taste or smell
- New or worsening cough
- Difficulty breathing
- Nausea, vomiting, or diarrhea
- New or worsening sore throat
- Severe headache, especially if combined with other symptoms

Campers sent home due to possible COVID-related illness will not be allowed to return until they have fulfilled the “Return-to-Camp” requirements.

Reporting COVID Cases and Exposures

Please notify us immediately at zoedadmin@auduboninstitute.org if you become aware of any confirmed COVID-19 cases or exposures in your household occurring within the current CDC exposure window from the last time your camper attended camp on-site. If a camper has tested positive or been exposed, they will not be allowed to return to camp until they have fulfilled the “Return-to-Camp” requirements.

If there is a reported case of COVID at camp, Audubon staff will notify designated guardians and send any affected campers and staff home. The remainder of that camp week will be cancelled for the affected camp “pods,” and pro-rated refunds for missed days of camp will be issued. Any further closures will be decided on a case-by-case basis by camp leadership.

“Return-to-Camp” Requirements

If a camper has been sent home due to a potential COVID-related illness, the camper may not return to camp until the child receives a negative COVID-19 test result AND symptoms have improved AND at least 24 hours have passed with no signs of fever (*without* the use of fever-reducing medicine).

If a camper has tested positive or has had close contact with someone who is COVID-19 positive, regardless of symptoms, the camper may not attend camp until they have fulfilled current CDC quarantine and/or isolation guidelines.

Drop-Off/Pick-up and Authorized Pickups

Authorized Pickups

Campers will only be released to individuals listed as “Authorized Pickups” during the camper registration process, regardless of the adult’s relationship to the camper. No exceptions will be made. Please make sure this list is complete and accurate, and that all names are listed as found on the individual’s government-issued ID card (e.g. driver’s license). Anyone picking up your camper will be asked to show their ID, which will be compared to the authorized list.

Camper primary guardians may add individuals to the Authorized Pickup list by emailing zooedadmin@auduboninstitute.org for our Zoo Camp Authorized Pickup Change form.

Dropoff/Pickup

Camper will be dropped off and picked up in front of the Zoo near the statue of Audubon (see below for specific directions). ***Please stay in your car for carpool and drive through the line!*** Be prepared to answer a short list of general health questions and confirm your Authorized Pickup list each Monday.

Camper grown-ups will not be allowed to come inside the Zoo with their camper after drop-off. If you would like to visit the Zoo, please reserve a ticket online in advance and enter through the main admission gate at 10:00 a.m.

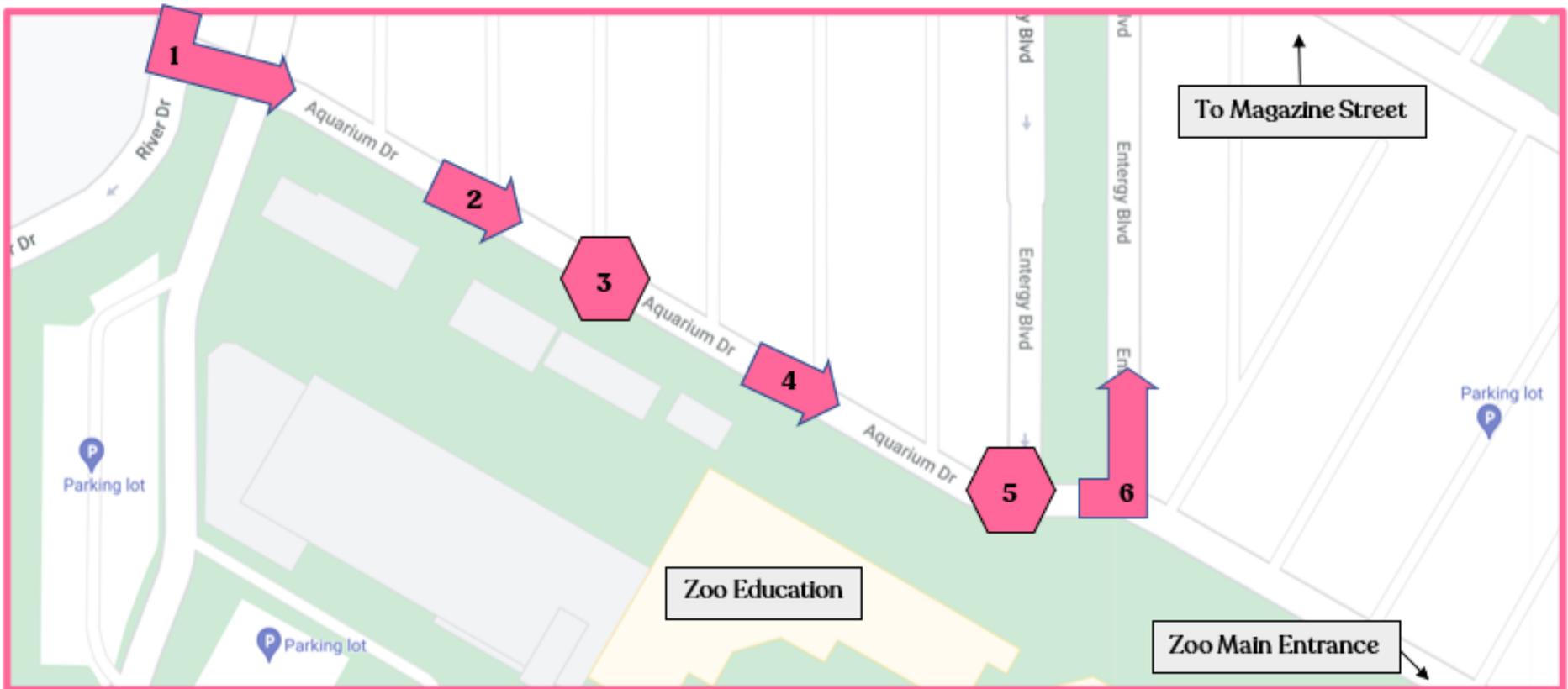
****Please note: any pickup after 3:30pm will result in a late fee.** There is a \$5.00 fee for the first five (5) minutes, and after 3:35pm it is an additional \$1.00 per minute. **

Arriving Late and Leaving Early

If you know your camper will be arriving late or getting picked up early, please notify us as soon as possible so we can plan with camp instructors. Late arrivals or early departures tend to disrupt camp and cause staff to be pulled away from programming and result in missed tours, animal encounters, or other activities for your camper, so please make every effort to respect the camp schedule.

For late arrivals and early pickups: please 1) park in the Zoo parking lot, 2) call the Education Department at **(504)913-0254** to let us know you are here and which camper(s) you are dropping of/picking up, and then 3) walk to the Education Gate located behind the statue out front of the Zoo. Two staff members will meet you at the gate to either escort your camper to their group or bring your camper to you.

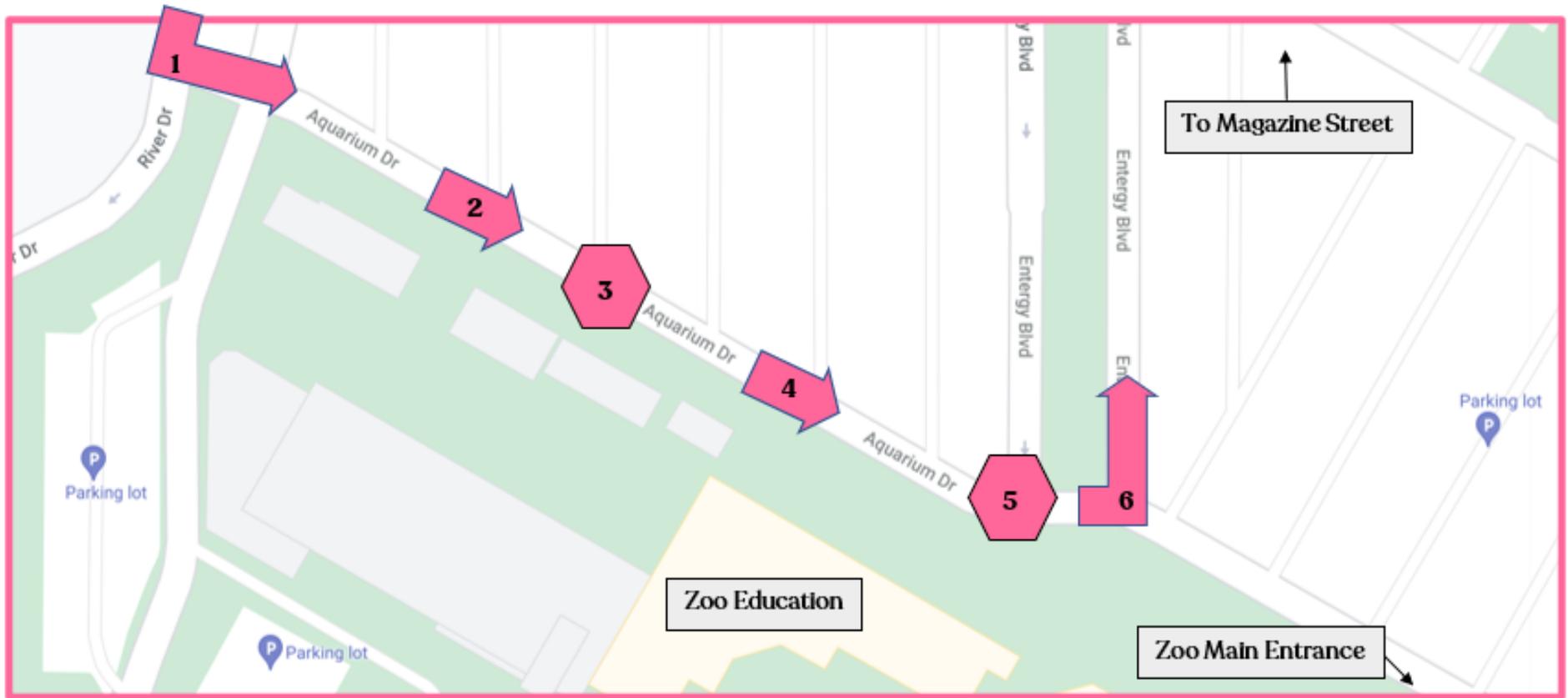
8:45-9:15 a.m. Drop Off at Education Gate (by statue in front of Zoo)



Carpool Instructions: DROP-OFF

1. Drive down River Drive toward the Fly (Riverview Park) and turn onto Aquarium Drive.
2. Pass the Administrative entrance to the Zoo.
3. Stop at the large traffic cone so that a Zoo Camp staff member can perform the wellness and temp check for your camper(s).
4. Once wellness check is cleared, proceed to the next large traffic cone and Zoo Camp staff member.
5. Tell the staff member your camper(s) group name and say "later gator!" MONDAY ONLY: confirm authorized pick-ups for your camper(s).
6. Exit the Zoo parking lot by turning right on Entergy Boulevard and proceed to Magazine Street.

3:00 – 3:30 p.m. Pick Up at Education Gate (by statue in front of Zoo)



Carpool Instructions: PICK-UP

1. Drive down River Drive toward the Fly (Riverview Park) and turn onto Aquarium Drive.
2. Pass the Administrative entrance to the Zoo.
3. Stop at the large traffic cone. Tell the Zoo Camp staff member the name of the camper(s) you are picking-up and provide your ID.
4. Once you are confirmed as a "Authorized Pick-Up" proceed down Aquarium Drive to the next traffic cone.
5. Tell the staff member your camper(s) name(s) and wait for them to be escorted to your car.
6. Exit the Zoo parking lot by turning right on Entergy Boulevard and proceed to Magazine Street.

Dress Code & Personal Items

Dress Code

Please send your camper(s) to the Zoo in their provided Audubon Summer Camp shirt every day. Closed-toe shoes and a light breathable short/pant are also required for all campers. Make sure to prepare your child for all types of weather. Rain-gear is allowed and encouraged on days with heavy rainfall expected. Please also provide your camper with a change of clothes every day and understand that we do get messy at camp.

For younger campers, please make sure clothing is easy for the child to remove and replace for independent bathroom use. Camp staff cannot assist campers in the restroom. It is especially important that younger campers have a full change of clothes for emergencies.

Face masks must be worn by every camper, staff member, and CIT. Please ensure your camper has two cloth masks for every day of camp. The camper must be wearing a mask upon arrival at camp and also have a spare mask in their bag.

Personal Items

It is important for campers to leave all personal items not required for their camp day at home. This includes toys, card games (ex: Pokémon), money, and electronic devices. Audubon Nature Institute is not responsible for any lost, stolen, or damaged items.

Lost and Found

Please make sure all your child's belongings (including clothing) are properly labeled before coming to camp. Each camp classroom has its own lost and found. Please inquire with your child's group instructor if your camper has lost an item. All items remaining in lost and found two weeks after the last day of camp will be donated if not claimed.

Shopping

Campers are not permitted to purchase any items from concession stands, gift shops, or restaurants during camp. Please do not send money to camp with your child.

Emergencies

First Responders are on site from 8:00 a.m. to 5:00 p.m. each day. Our Security team is on site 24 hours a day at the Zoo. In the event of an emergency, Audubon Summer Camp staff will make sure to notify your child's emergency contact according to the information provided at registration. Please make sure to keep emergency contact information up to date. If you need to update any information at any time, please contact zoedadmin@auduboninstitute.org with those updates.

Supervision

At no time is any child left unsupervised. Staff are screened for excellence in childcare and their ability to provide engaging nature programming. Camp staff are required to have previous experience with children and many staff return year after year. All staff working with children undergo a federal background check and drug test prior to employment. To ensure high quality supervision, the camper to staff ratio is 8:1 or better. Camp staff are trained on emergency, fire, animal, and severe weather procedures and take your child's safety very seriously. Please let us know if you have any questions, comments, or concerns.

Extreme Weather

Audubon staff follows all guidelines mandated by Audubon Nature Institute and the City of New Orleans. Extreme weather conditions include, but are not limited to, excessive hot or cold temperatures, severe weather, or dangerous driving conditions. In extreme heat situations, defined as a heat index of 100 or above, live animals are prohibited from use in educational programming to ensure their safety.

Expectations of Behavior

Audubon’s camp staff is committed to ensuring that all children who attend Zoo Camp are provided an atmosphere where they can learn together free of harassment or intimidation. Fun and safety are only possible when there are behavioral guidelines that all campers agree to follow. Every participant is expected to show respect for all animals, counselors, fellow campers, themselves, Audubon staff, guests, and facilities. Disruptive or dangerous behaviors and physical aggression are not acceptable.

There is a strict “3 strike” policy at Audubon Zoo Camp. Extreme infractions, however, may result in immediate dismissal.

“3 Strike” Policy

Safety is our number-one priority at Audubon Summer Camps. Our policy is designed to give campers and families a fair chance to correct any behavior that is unsafe for other campers and staff. Campers will receive a strike for any behaviors that may be harmful to themselves and other campers. The “3 Strike” Policy includes, but is not limited to, the following behaviors:

- Elopement (running away from the group)
- Resistance to transitioning between activities/locations
- Bodily harm or threats to self and/or others
- Weapons use (i.e. rocks, toys, shoes, etc.)
- Oppositional defiance/excessive insubordination

Code of Conduct

Audubon Nature Institute strives to provide each of our campers with a safe, fun, and positive camp experience. As a participant in Audubon Summer Camp, we ask that you help us achieve these goals by following the Audubon Summer Camp Code of Conduct.

Caregivers, please review the below behavior expectations with your camper.

While at Audubon Summer Camp,

I will...	I won’t...
Listen to and follow the instructions given to me by Audubon’s staff.	Ignore or refuse to follow directions when asked by Audubon’s staff.
Stay with my camp group when traveling through the facility.	Run away from or leave my camp group.
Respect myself, other campers, Audubon’s staff, and other visitors with my words and actions.	Use profanity, hurtful language, or yell at other campers, visitors, staff, or animals. Fight, rough house, inappropriately touch, or cause physical harm (hitting, kicking, biting, etc.) to self, other campers, staff, visitors, or animals.
Collaborate with camp staff to repair harm when harm is caused.	Repeat harmful behaviors.

Respect all the animals I encounter in the in the camp room, Audubon’s exhibits, and outside.	Harass, tease, bother, or inappropriately touch animals.
Leave personal toys at home or in my backpack.	Bring personal toys or trinkets to camp.
Leave my electronic devices at home.	Use personal electronic devices during the camp day.
Play respectfully in indoor and outdoor spaces.	Purposefully damage Audubon property in camp rooms, green spaces, or exhibits. This includes all play and teaching equipment, and landscaping.
Help make camp welcoming by supporting and accepting my peers and counselors.	Use hurtful words, be disrespectful, turn disagreements into fights, or reject or exclude others.
Let camp staff know when someone is being treated unkindly.	Intentionally bully or exclude other campers.

Camp staff will address minor behavioral issues with campers during the camp day. Instructors will discuss any behavioral concerns with caregivers by email or phone. If behavioral issues continue or escalate, camp staff will issue a written warning in a code of conduct incident report. This report will be reviewed by instructors with the camper during camp, and with caregivers by phone or by appointment. If a camper violates the code of conduct or otherwise jeopardizes the safety of themselves or others, Audubon’s Camp Director will immediately issue a written warning and contact the caregiver to collaborate on how the situation will be addressed and any next steps.

Audubon Nature Institute staff reserves the right to dismiss a camper from Audubon Summer Camp immediately if their actions pose or cause an unsafe situation for themselves, other campers, or Audubon’s staff, animals, or visitors. If a camper receives three written warnings for code of conduct incidents, their caregivers will be contacted, and the camper will be dismissed from camp immediately for the duration of summer camp.

Inclusion

Audubon Nature Institute aims to accommodate all interested children in our Zoo Summer Camp experience. Our camp is a traditional camp (not specialized for specific exceptionalities), and we welcome all children to join in our explorations of nature.

Audubon Zoo’s Summer Camp is very active and engages campers in a variety of activities with quick transitions and sensory changes throughout the day. All campers are expected to follow directions, adhere to safety rules, and behave according to the Summer Camp code of conduct.

Our team strives to accommodate every child. Please provide us with the information and tools necessary to give your child the best possible experience at camp prior to your child's first day of camp.

This may include information regarding:

- Allergies
- Accessibility concerns
- Behavioral conditions
- Psychological or emotional conditions
- Learning disabilities

Details of any Individualized Education Plan (IEP) or Behavior Plans used with your child at school can often be very helpful. To best enable our staff to provide your child with a valuable experience, relevant information about

your camper's needs and supports will be discreetly shared with the appropriate camp staff. Details will not be shared with other camp participants.

It is not possible for Audubon Zoo Camp staff to offer 1:1 attention to any camper. **If your child requires an aide/shadow/paraprofessional at school, they will also be required to have the support of a professional and pre-authorized aide at Audubon Zoo Camp.**

If you would like to discuss your child's IEP or Behavior Plan, or if you would like to request an aide authorization for your child, please email zoedadmin@auduboninstitute.org. If you have any questions or concerns, please feel free to contact us to make your child's experience the best it can be.

Lunch and Snacks

Audubon Summer Camps provide all campers with at least one snack per day and all-day access to water. If your camper has other food allergies or sensitivities, please provide them with a snack alternative and notify all Group Instructors/Administration of any life-threatening allergies.

We do not provide lunches. We ask for healthy lunches in environmentally friendly packaging. Please avoid plastic bags, straws, and single serve items as much as possible to help lessen our impact on the environment.

Refunds

Camp registrations are non-refundable, except in the case of an Audubon cancellation or closure. Should you cancel or miss your reserved camp week, please consider your payment a donation to support Audubon Nature Institute's mission.

- If camp is cancelled by Audubon, we will do our best to accommodate your registration during a different camp week if possible.
- If your child is dismissed from camp due to behavioral issues, you will not be granted a refund and your child will not be allowed to return to camp.
- There are no refunds if your child is sick and misses camp during the program, except for the situations outlined below.

COVID-Related Refunds

If your camp week is fully or partially cancelled by Audubon Nature Institute due to COVID exposure, Audubon will strive to reschedule your camp reservation if possible. If rescheduling is not possible, a pro-rated refund for missed camp days will be issued.

If a child must miss one or more days of camp due to COVID-19 symptoms or exposure, a pro-rated refund will be issued for the missed days of camp.

Refund protocols will be communicated to affected guardians on a case-by-case basis. All cancellation and refund status inquiries must be submitted by email to the Camp Coordinator at zoedadmin@auduboninstitute.org.

Tips and Tricks for Camp at the Zoo

First Day

Make sure to give yourself and your camper plenty of time on the first day of camp for wayfinding, completing the wellness check, meeting your instructor, and dropping off your child. Check-in begins and the gates will open at 8:45 a.m.

Saying Goodbye to Your Camper at Dropoff

It is not unusual for some children to have a hard time saying goodbye. One thing to remember is that a long goodbye makes the transition more difficult for everyone. Once their grown-ups leave, campers perk up quickly and have a wild time at the Zoo. Camp Instructors will monitor each child's behavior carefully throughout the day, and if there are any concerns about your camper's happiness or engagement, you will be contacted promptly.

Fun Questions to Ask Your Camper at the End of a Camp Day

- What animals did you see today?
- What games did you play?
- Did you sing a song today? Will you sing it for me?
- What can people do to help animals/nature?

For more information check out our Zoo Camp FAQs!
(insert hyperlink to the FAQ url)

Thank you for your wild support!